



Client rehabilitation service

As part of our injury service, Ashtons Legal are able to provide clients and their families with immediate access to our rehabilitation service. This includes access to our Rehab Co-ordinators, who are qualified healthcare specialists with extensive experience in the healthcare industry, who are able to assist with rehabilitation, care and support needs following serious injury or medical accident.

At Ashtons Legal, the individual needs of our clients and their families are of paramount importance. Our Rehab Co-ordinators are on hand to assess the needs of our injured clients and their families. They will work closely with our legal teams to ensure those needs are best met and our clients are receiving the right level of support and assistance. Our Rehab Co-ordinators are also able to assist in a much wider sense, by helping our clients and their families to liaise with the appropriate NHS teams, local authorities, charities and private health care professionals and to generally assist at the earliest possible stage.

Background

We understand that many areas of our clients' lives are affected following serious injury or a medical accident. Most clients have never been in this situation before and it can be a confusing and difficult time for them and their families whilst they try to cope with the various changes to their lives. We take our responsibilities to our clients very seriously. Right from the very start, we are determined to do all we can to help reduce the stress and strain placed upon our clients and their loved ones and ensure they get the help and support they need.

Our service

You are not alone. We are here to help. We are able to offer practical advice and assistance to help make the lives of our clients and those around them, as uncomplicated as possible. For example, as part of the comprehensive injury service we

offer, whether through serious injury or medical accident, our Rehab Co-ordinators are able to:

- Carry out an early assessment of the client's needs (usually involving a home or hospital visit) to help the legal team to focus on the aspects that require immediate attention, be that treatment, financial, or other needs
- Help co-ordinate the relevant services and support for our clients and their families to ensure continuity of treatment and support, where possible
- Where appropriate, to assist with discharge planning from hospital and to support a safe and smooth discharge home, or to a rehabilitation facility
- Communicate with existing NHS teams, support services, statutory services and medical professionals with regards to ongoing rehabilitation and support
- Provide practical support, advice and assistance to our clients and their families to help them better understand and cope with the situation
- 'Signposting' for more specialised benefits applications and advice
- Supporting our clients with referrals to appropriate charities and support organisations
- Advise on any ongoing rehabilitation, care and support issues.

Our Rehab Co-ordinators also support clients and their families who find themselves dealing with asbestos-related diseases.

More information

Please contact us to discuss how we can help you and your clients.

The Long Barn
Fornham Business Court
Bury St Edmunds
Suffolk IP31 1SL

E: enquiry@ashtonslegal.co.uk
T: 0800 915 6037

